

Customer Service Associate (CSA)

Sudzy Salmon Car Wash | Anchorage, Eagle River, Palmer, and Wasilla

APPLY TODAY! Email your resume to careers@SudzySalmon.com



Sudzy Salmon is growing! We're looking for team-oriented customer service associates with a desire to serve our guests in a fast-paced express car wash environment. If you are looking for a place to learn new skills and enjoy the great feeling of a clean car, then this could be the perfect opportunity for you to grow with us. Full-time and part-time positions with flexible scheduling are available now.

Key Responsibilities:

- Ensure a consistently great customer service experience for all guests.
- Interact warmly with guests, explain our services, guide guests to select the appropriate services, and respond with confidence to common questions.
- Use standardized procedures to efficiently and safely assess, prep, and guide vehicles through the wash.
- Work with the team and utilize checklists to maintain a clean, orderly, safe, and inviting car wash facility and property.
- Follow standardized procedures, embrace directions, and make good decisions to prevent and resolve issues quickly and appropriately.
- Demonstrate discipline in the proper use of personal protective equipment.
- Work under routine and urgent conditions, both indoors and outdoors in a wide range of weather conditions.
- Perform other customer, team, and car wash site care duties, as requested.

Qualifications & Skills:

- Friendly, outgoing personality; energetic, team-oriented spirit; and desire to create a “faster, cleaner, and more fun” experience for customers
- Willingness to learn new team collaboration, customer service, technology, and mechanical skills
- Comfort with technology and ability to quickly learn a point-of-sale system and a variety of computer applications
- Goal-orientation, a strong work ethic, and a desire to work in a fast-paced environment, both indoors and outdoors
- Ethical, respectful, and able to maintain clear and transparent communication
- Consistently dependable and punctual; available to periodically work a flexible schedule based upon shift, project, and training requirements
- Willingness to abide by our uniform appearance standards and dress appropriately for work in warm, cold, and wet environments
- Customer service and/or carwash experience preferred
- Must be at least 16 years of age with reliable transportation; driver's license/driving experience is preferred
- Physical Demands: Ability to continuously stand or walk for prolonged periods; ability to balance, bend, squat, climb stairs, climb ladders of various sizes, reach, and lift frequently (lift and carry up to 50 pounds occasionally); must be able to use arms, hands and fingers to communicate, operate, handle, and use controls, equipment, and tools; sense of smell is occasionally required; vision must be sufficient to see details up close and must have the ability to focus.

Starting Pay: \$14-\$15 per hour, plus participation in a bonus program and free car washes

Benefits for Full-time Employees:

- Career pathway, leadership training, and industry certification opportunities
- Health, dental, vision, and life insurance plans
- 401k retirement plan with matching contributions up to 4%
- Tuition reimbursement program

Other:

- This is a year-round position.
- Flexible scheduling (part-time or full-time; 2 to 5 shifts per week) with morning, afternoon, and evening shifts on weekdays, weekends, and some holidays.
- This job has no supervisory responsibilities.

Sudzy Salmon Car Wash provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

ABOUT US: At Sudzy Salmon, we provide a first-class car wash experience with an Alaskan touch. Our dedication to excellence sets the standard of convenience and consistency for exterior express car washes in Alaska. We are proud to be locally and veteran owned and operated. Faster, cleaner, more fun: that's the Sudzy way. To learn more, visit us at SudzySalmon.com.